



MEMORANDUM

TO: All Staff at Smallmead and Longshot Lane HWRC's

FROM: re3 Joint Waste Disposal Board

SUBJECT: User Satisfaction Survey

DATE: 16 March 2011

This memorandum, from the re3 Joint Waste Disposal Board and on behalf of Bracknell Forest, Reading and Wokingham Borough Councils, is sent to all staff who contribute to the services operated at Smallmead and Longshot Lane Household Waste Recycling Centre's (HWRC's) in recognition of their continued, excellent level of service.

The User Satisfaction Survey results, received towards the end of last year, have once again shown how much residents appreciate the service you deliver on behalf of the three councils. We know that the jobs you do are often difficult but we are grateful for the care and consideration you put into them.

We hope we can all work towards further successes during 2011 and beyond.

Thanks and Kind Regards,

Cllr Dorothy Hayes MBE, (Chair of JWDB):

Cllr Rob Stanton:

Cllr Iain McCracken:

Cllr Gary Cowan:

Cllr Tom Stanway:

Cllr Ricky Duveen: